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STATE OF DELAWARE  
**DEPARTMENT OF TRANSPORTATION**  
DIVISION OF MOTOR VEHICLES


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**IMPORTANT NOTICE**

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TO: All Delaware New Car Dealers

FROM: Jennifer Cohan,  
Director, Division of Motor Vehicles 

DATE: March 8, 2013

RE: DMV Now Offering Print on Demand Temporary Tags

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The Delaware Division of Motor Vehicles (DMV) has launched a new print on demand temporary tag system! This new temp tag system allows new car dealers to print their own temporary tags as they need them at their dealership. The print on demand system provides greater efficiencies for Delaware car dealerships and the DMV.

The system is a web based system so no new software needs to be purchased nor installed by the dealership. The paper required for the program will be available (either by pick up at the DMV or delivery by the supplier) to dealerships at no charge. The system is also compatible with any laser printer so there should be no need for any additional hardware. The laser printer prints temp tag information that is much easier to read than the old handwritten tags. Also, there is no longer a need to prepay for temp tags or keep a large inventory on hand.

Additionally, the new print on demand system provides real time vehicle and owner information updates to DMV. This real time feature enables law enforcement and other entities to identify any vehicle owner displaying the new temp tag.

The system has been piloted by several dealership locations and the response has been very positive. The pilot dealerships were IG Burton (multiple locations) and Dover Volkswagen. Please feel free to contact either of these dealerships for their input on the program. The DMV is strongly encouraging auto dealerships to sign up for the print on demand system online. To sign up please go to <https://egov.delaware.gov/deldot/dmv/signup>. Please note when signing up for the new program you will need to provide a contact name and number for billing purposes along with other pertinent dealership information.

Training will be available by either/both DMV personnel or our partner Delaware Interactive. If you have questions about the new system please feel free to contact Scott Clapper, Chief of Vehicle Services at 302-744-2533.

